

## Backup Disconnect - Tip #86

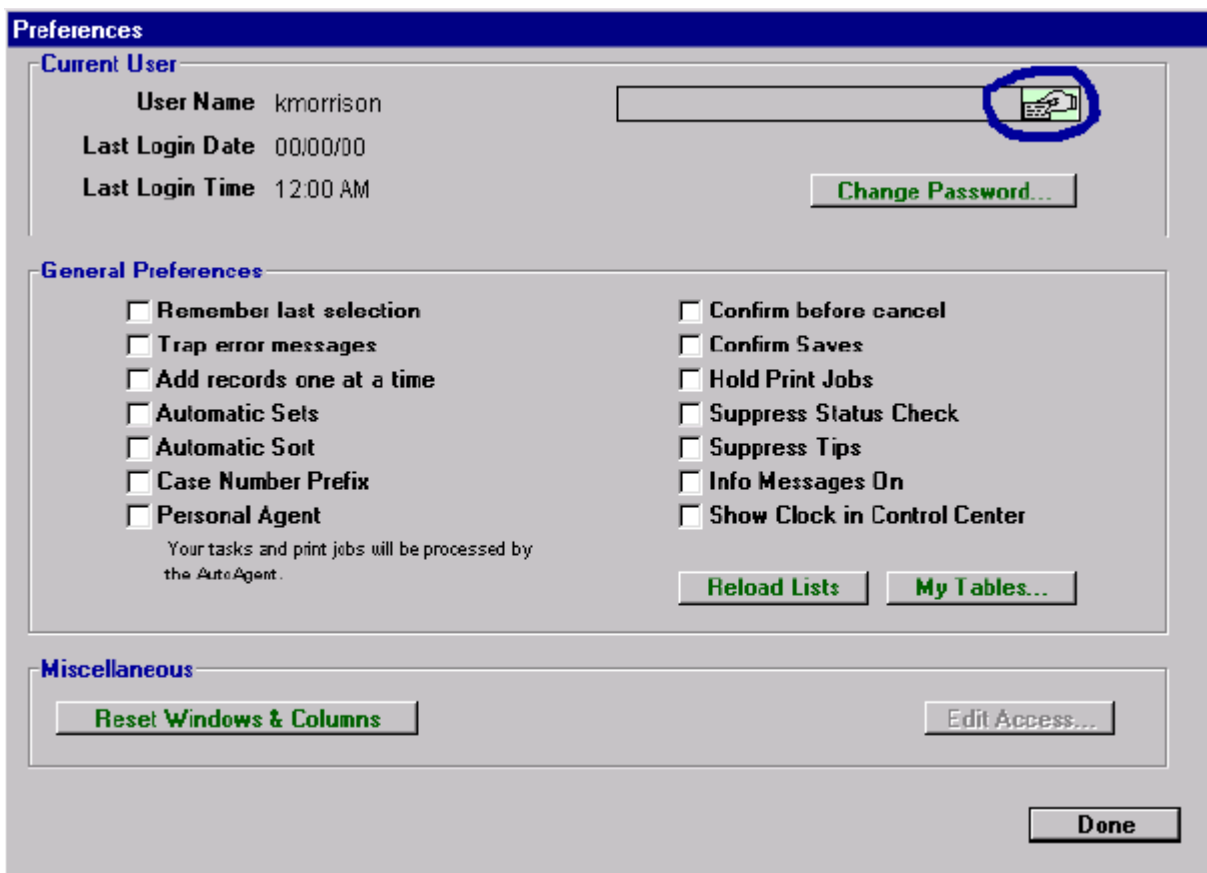
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Used to, when a field center was backed up after hours and one or two users were still logged on with records open, the backup would not finish. It would wait for the open transactions to be closed. This would mean KSS tech support would have to manually backup the server on the following morning.

Now a feature has been implemented that lets the server cancel any open transactions and disconnect all of the users logged on to the server when the backup is scheduled to start. The user can choose to have an email sent to him/her when they are disconnected by the backup.

To do this the user would client into the server and go to the Preferences page. In the upper right corner of the Preferences page there is an image of a hand holding an envelope. In Figure 1 below the image is circled.

Figure 1



The screenshot shows a 'Preferences' window with a blue title bar. It is divided into three main sections: 'Current User', 'General Preferences', and 'Miscellaneous'. In the 'Current User' section, there are fields for 'User Name' (kmmorrison), 'Last Login Date' (00/00/00), and 'Last Login Time' (12:00 AM). To the right of these fields is a button with an icon of a hand holding an envelope, which is circled in blue. Below this is a 'Change Password...' button. The 'General Preferences' section contains two columns of checkboxes for various settings like 'Remember last selection', 'Trap error messages', 'Add records one at a time', 'Automatic Sels', 'Automatic Sort', 'Case Number Prefix', 'Personal Agent', 'Confirm before cancel', 'Confirm Saves', 'Hold Print Jobs', 'Suppress Status Check', 'Suppress Tips', 'Info Messages On', and 'Show Clock in Control Center'. There are also buttons for 'Reload Lists' and 'My Tables...'. The 'Miscellaneous' section has buttons for 'Reset Windows & Columns' and 'Edit Access...'. A 'Done' button is located at the bottom right of the window.

By clicking this the user will be able to link to the server by choosing his/her name from the people selector. When the user has been linked to the server, the email address in his/her people record will be used to send the email.

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People Selector

Please select your people record...

Enter first few characters of Last Name and then Tab or Return...

Last Name	First Name	Middle	MStop	City	ST	Company
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New... Modify... Unassign Cancel Accept

1 in list

Getting the email from the server might be useful in that, if the user had made some changes to a record and not saved that record, the email would serve as a reminder. It would remind the user that the record was canceled when the open transaction was disconnected by the backup. The user could then go back into the record and make the same changes, but this time save the record.

**\*Note: Remember, if the user wants to get an email when he/she is disconnected form the server by the backup, he/she must be linked to the server.**